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## Quick Start Guide

Bookmark the **QQCatalyst Help Center** at [help.qqcatalyst.com](http://help.qqcatalyst.com) for fast and friendly answers to common setup or configuration questions. The Help Center is terrific at troubleshooting open issues.

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## Fast Track

**Fast Track Training** provides specific training based on a specific role within your agency. CSRs/Producers can be up and running quickly and efficiently in *as little as 90 minutes*. Accounting and Carrier Management, as well as Agency Owner programs, are also available to maximize your ROI within the platform. Visit [qqsolutions.com/training](http://qqsolutions.com/training) to get started today.

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## Videos

Not only do you receive exceptional personal onboarding attention, but you also receive unlimited access to a library of *more than 100 videos* that quickly showcases how to use QQCatalyst across its many modules (Marketing, Downloads, Commissions, Users, Accounting). These topic-driven videos allow you to quickly get the answers you need to be productive.

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## Feedback

QQSolutions wants to hear from you! So much, in fact, that QQCatalyst provides its users with a feedback system right inside the product. Just click “Feedback” within QQCatalyst and submit your thoughts.

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## QQID

Learn your unique QQ Identification Number (QQID), which is found by selecting “My Account” from the menu bar, then “About”. Knowing your QQID will accelerate your support calls and provide you with even greater ticket tracking information.

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## Contact Us

**Vertafore Customer Support Team - 1.800.444.4813**